

## **Cooperation rules Smart City Hub Switzerland (Code of conduct)**

### **Common values and culture**

We join forces so that we can benefit from our experience and knowledge together. Each member is responsible for the success of the project. We are aware that we can be in a competitive situation and know how to deal with it adequately.

The association serves the cities and their inhabitants and users and acts responsibly towards their authorities, companies and the public.

### **Open communication**

Open communication is crucial for success. We talk to each other! Professional information about background is essential. Listening is as important as talking.

### **Cooperation**

We work across disciplines. Within the association we treat each other with respect and appreciation.

### **Confidentiality**

The discussions and results within the association are subject to confidentiality towards third parties. The passing on of information is not permitted and will only take place with the agreement of all other members directly concerned.

### **Conflict management**

Conflicts will be inevitable, as there will be different objectives. These must be identified and analysed if necessary. Differences will be discussed openly, and we will look for a common solution to avoid negative effects. We disclose possible conflicts of interest in good time. In principle, we regard friction as an opportunity to grow and find new solutions.

### **Commitment**

We are actively involved in activities and projects in which we want to participate. We follow words with deeds.

### **Responsibility**

We use the association's funds in an economical and responsible manner.